

September 29, 2009

Five Star Claims Adjusting
2328 10th Avenue, North Suite #104
Lake Worth, FL 33461

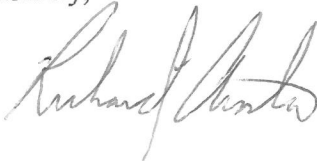
To Whom This May Concern:

The purpose of this letter is to commend Clint Umbrell for his professionalism and diligence in helping me secure a 2009 claim from my insurance company for interior and exterior damages sustained to my home during Hurricane Wilma in 2005.

Ever since he conducted a free inspection of my roof, he has been 100% up front and accurate about what to expect from Five Star Claims Adjustment as well as from my homeowner's insurance company. He walked me through every phase of the process that culminated in getting a new roof and fixing interior water damage. Mr. Umbrell was also quite flexible with regards to our meeting times. Because I work as both, a teacher and a tutor, he met with me on my schedule and quickly responded to all my emails and phone calls in a timely manner. In fact, four of my neighbors in the Brookside Isle development in Coral Springs have sought his services for the exact same reasons: professional, diligent, and personable.

I am eternally grateful to Mr. Clint Umbrell for helping me secure a new roof over my family's head, especially since we live in a hurricane zone. I would strongly recommend his services to any and all that need someone to guide them through the insurance claims process.

Sincerely,

A handwritten signature in black ink, appearing to read "Rick Acosta", written in a cursive style.

Mr. Rick Acosta
Broward School Teacher